

**Summary of Benefits and Coverage:** What this Plan Covers & What You Pay For Covered Services **Health Options Bronze \$8000 Healthy Maine PPO NE** 

Coverage Period: Beginning on or after 01/01/2025 Coverage for: Individual and Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>www.healthoptions.org</u> or call Member Services at (855)-624-6463. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-855-624-6463 (TTY/TDD:711) to request a copy.

| Important Questions  | Answers   | Why This Matters:   |
|--|---|---|
| What is the overall deductible?                                      | In-Network - \$8,000 /individual or \$16,000 /family; Out-of-Network - \$16,000 /individual or \$32,000 /family   | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .   |
| Are there services covered before you meet your deductible?          | Yes. Preventive Care (as defined in your Member Benefit Agreement). For more information see below.   | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> . Refer to your Member Benefit Agreement for more information. |
| Are there other deductibles for specific services?                   | No.   | You don't have to meet deductibles for specific services.   |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | In-Network - \$9,200 /individual or \$18,400 /family; Out-of-Network - \$18,400 /individual or \$36,800 /family   | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.   |
| What is not included in the out-of-pocket limit?                     | Premiums, balance billing charges (charges above the allowed amount), and health care this plan doesn't cover.  | Even though you pay these expenses, they don't count toward the out-of-pocket limit.  |
| Will you pay less if you use a <u>network provider</u> ?             | <b>Yes.</b> See <a href="www.healthoptions.org">www.healthoptions.org</a> or call 1-855-624-6463 for a list of <a href="mailto:network">network</a> <a href="providers">providers</a> . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.                          |

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All **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| Common   |  | What You Will Pay  |   | Limitations, Exceptions, & Other Important  |
|--|--|--|---|---|
| Medical Event  | Services You May Need                            | Network Provider (You will pay the least)  | Out-of-Network Provider (You will pay the most)                                       | Information   |
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | \$0 Cost for your first visit<br>then \$50 Copay,<br>Deductible does not apply<br>Firefly Virtual PCP: \$50<br>Copay; Deductible does<br>not apply | 50% Coinsurance after<br>Deductible   | This plan requires all Members to select a PCP that is in-network. Virtual PCPs are available. Depending on the services provided in a single appointment it is possible you may be financially responsible for copay(s), your deductible and or coinsurance for one date of service.   |
|  | Specialist visit                                 | \$80 Copay after<br>Deductible   | 50% Coinsurance after<br>Deductible   | Depending on the services provided in a single appointment it is possible you may be financially responsible for copay(s), your deductible, and or coinsurance for one date of service.   |
|  | Preventive care/screening/<br>immunization       | \$0 Copay; deductible<br>does not apply  | 50% Coinsurance after<br>Deductible   | You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Contact Member Services for questions on plan coverage. Depending on the services provided in a single appointment it is possible you may be financially responsible for copay(s), your deductible and or coinsurance for one date of service |
| If you have a test                                     | Diagnostic test (x-ray, blood work)              | Lab Services from a Specified Location: \$25 Copay; Deductible does not apply All other: 50% Coinsurance after Deductible                          | Lab: 50% Coinsurance<br>after Deductible  X-Rays: 50% Coinsurance<br>after Deductible | Please refer to our website for a list of Specified Reference Lab locations or contact Member Services for additional information.  |

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| Common  |  | What You Will Pay   |   | Limitations, Exceptions, & Other Important  |
|---|--|---|---|---|
| Medical Event   | Services You May Need                          | Network Provider  | Out-of-Network Provider                           | Information   |
|   |  | X-Rays from a Specified Location: \$75 Copay; Deductible does not apply All other: 50% Coinsurance after Deductible       | (You will pay the most)                           |   |
|   | Imaging (CT/PET scans, MRIs)                   | 50% Coinsurance after<br>Deductible   | 50% Coinsurance after<br>Deductible               |   |
|   | Preferred generic drugs (Tier 1)               | 30 Day Retail: \$5 Copay;<br>Deductible does not apply<br>90 Day Mail Order: \$10<br>Copay; Deductible does<br>not apply  | 50% Coinsurance after<br>Deductible (retail only) | Members automatically receive the lower of the GoodRx price or our negotiated price on all generic medications at GoodRx participating pharmacies. Contact Member Services for additional opportunities to save on prescriptions including our Chronic Illness Support Program (CISP) and Script Saver program. |
| If you need drugs to treat your illness or  | Generic drugs (Tier 2)                         | 30 Day Retail: \$30<br>Copay; Deductible does<br>not apply 90 Day Mail<br>Order: \$60 Copay;<br>Deductible does not apply | 50% Coinsurance after<br>Deductible (retail only) |   |
| condition  More information about prescription drug coverage is available at www.healthoptions.org/f ormulary | Preferred brand drugs (Tier 3)                 | 30 Day Retail: 30% Coinsurance after Deductible 90 Day Mail Order: 30% Coinsurance after Deductible                       | 50% Coinsurance after<br>Deductible (retail only) |   |
|   | Non-preferred brand drugs<br>(Tier 4)          | 30 Day Retail: 50% Coinsurance after Deductible 90 Day Mail Order: 50% Coinsurance after Deductible                       | 50% Coinsurance after<br>Deductible (retail only) |   |
|   | Specialty drugs (Tier 5)                       | 30 Day Retail and Mail<br>Order: 50% Coinsurance<br>after Deductible  | 50% Coinsurance after Deductible (retail only)    | Specialty drugs must be filled through our Preferred Specialty Pharmacy or you will be required to pay 100% of the allowed drug cost.   |
| If you have outpatient surgery  | Facility fee (e.g., ambulatory surgery center) | 50% Coinsurance after<br>Deductible   | 50% Coinsurance after<br>Deductible               | None.   |

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| Common   |   | What You Will Pay   |   | Limitations, Exceptions, & Other Important   |  |
|--|---|---|---|--|--|
| Medical Event  | Services You May Need                     | Network Provider  | Out-of-Network Provider                       | Information  |  |
| modiodi Event  |   | (You will pay the least) 50% Coinsurance after  | (You will pay the most) 50% Coinsurance after | iiioiiiialieii   |  |
|  | Physician/surgeon fees                    | Deductible  | Deductible                                    | None.  |  |
|  | Emergency room care                       | 50% Coinsurance after<br>Deductible   | 50% Coinsurance after<br>Deductible           | None.  |  |
|  | Emergency medical transportation          | 50% Coinsurance after<br>Deductible   | 50% Coinsurance after<br>Deductible           | None.  |  |
| If you need immediate medical attention  | <u>Urgent care</u>                        | Virtual via Amwell: \$0 Copay; Deductible does not apply Freestanding: \$60 Copay; Deductible does not apply All Other: \$60 Copay; Deductible does not apply | 50% Coinsurance after<br>Deductible           | None.  |  |
| If you have a hospital stay  | Facility fee (e.g., hospital room)        | 50% Coinsurance after<br>Deductible   | 50% Coinsurance after<br>Deductible           | Our Care Managers are available to support and offer resources to Members. Contact Member Services to connect with a Care Manager.   |  |
|  | Physician/surgeon fees                    | 50% Coinsurance after<br>Deductible   | 50% Coinsurance after<br>Deductible           | None.  |  |
| If you need mental<br>health, behavioral<br>health, or substance<br>abuse services | Outpatient services                       | \$0 Cost for your first visit,<br>then \$50 Copay;<br>Deductible does not apply   | 50% Coinsurance after Deductible              | Virtual Behavioral Health services are also available through Amwell®. Contact Member Services for additional resources.   |  |
|  | Inpatient services                        | 50% Coinsurance after Deductible  | 50% Coinsurance after<br>Deductible           | Our Care Managers are available to support and offer resources to Members. Contact Member Services to connect with a Care Manager.   |  |
| If you are pregnant  | Office visits                             | 50% Coinsurance after<br>Deductible   | 50% Coinsurance after<br>Deductible           | Cost sharing does not apply for preventive services. Visit healthcare.gov for a full list of preventive services for people who are or may become pregnant. Pregnancy care may |  |
|  | Childbirth/delivery professional services | 50% Coinsurance after<br>Deductible   | 50% Coinsurance after<br>Deductible           | include tests and services described elsewhere in this document (i.e. ultrasounds).  |  |
|  | Childbirth/delivery facility services     | 50% Coinsurance after<br>Deductible   | 50% Coinsurance after<br>Deductible           | Cost sharing does not apply for preventive services.   |  |

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| Common  |                            |   | ou Will Pay   | Limitations, Exceptions, & Other Important   |  |
|---|----------------------------|---|---|--|--|
| Medical Event   | Services You May Need      | Network Provider (You will pay the least)   | Out-of-Network Provider (You will pay the most)                               | Information  |  |
|   | Home health care           | 50% Coinsurance after<br>Deductible   | 50% Coinsurance after<br>Deductible   | None.  |  |
| If you need help<br>recovering or have<br>other special health<br>needs | Rehabilitation services    | Physical Therapy: \$60<br>Copay; Deductible does<br>not apply<br>Occupational Therapy:                  | Physical Therapy: 50% Coinsurance after Deductible Occupational Therapy: 50%  | PT/OT/ST Benefits are limited to 60 total  |  |
|   | Habilitation services      | \$60 Copay; Deductible<br>does not apply<br>Speech Therapy: \$60<br>Copay; Deductible does<br>not apply | Coinsurance after Deductible Speech Therapy: 50% Coinsurance after Deductible | combined visits per year.  |  |
|   | Skilled nursing center     | 50% Coinsurance after<br>Deductible   | 50% Coinsurance after Deductible  | Benefit is limited to 150 days per Member per Calendar Year.   |  |
| If your child needs<br>dental or eye care                               | Durable medical equipment  | 50% Coinsurance after<br>Deductible   | 50% Coinsurance after<br>Deductible   | Refer to the Member Benefit Agreement,<br>Durable Medical Equipment section for details.   |  |
|   | Hospice services           | 50% Coinsurance after<br>Deductible   | 50% Coinsurance after Deductible  | Limited to One 48-hour Respite period, once per lifetime.  |  |
|   | Children's eye exam        | \$50 Copay; Deductible<br>does not apply  | 50% Coinsurance after<br>Deductible   | Preventive vision screening for all children as specified by the Affordable Care Act is provided with no cost-sharing when received in-network and is limited to one visit per calendar year. Pediatric eye exams that are not covered under federal guidance as "preventive" are subject to cost-sharing. |  |
|   | Children's glasses         | 50% Coinsurance after<br>Deductible   | 50% Coinsurance after<br>Deductible   | For more information on eyewear and contacts, contact Member Services.   |  |
|   | Children's dental check-up | Not Covered   | Not Covered   | This Plan does not provide Benefits for pediatric dental services. Benefits for pediatric dental services must be purchased from another source that offers such benefits.   |  |

### **Excluded Services & Other Covered Services:**

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) |   |                          |  |  |
|--|---|--------------------------|--|--|
| Cosmetic Surgery   | <ul> <li>Private-duty nursing</li> </ul>                                    |                          |  |  |
| Dental care (Adult)  | Routine foot care   |                          |  |  |
| Long-term care   | <ul> <li>Weight loss programs</li> </ul>                                    |                          |  |  |
| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)                     |   |                          |  |  |
| Abortion for which public funding is prohibited  | Chiropractic care   | Infertility Treatment    |  |  |
| Acupuncture  | <ul> <li>Covered Emergency services provided outside<br/>the U.S</li> </ul> | Routine eye care (Adult) |  |  |
| Bariatric Surgery  | Hearing Aids  |                          |  |  |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Community Health Options at (855)-624-6463. You may also contact the Maine Bureau of Insurance at 800-300-5000 or (in-state) 207-624-8475. You may also visit www.maine.gov/pfr/insurance. Other coverage options may be available to you too, including buying individual insurance coverage through the Maine Marketplace. For more information about the Maine Marketplace, visit <a href="https://www.coverMe.gov">www.coverMe.gov</a> or call 1-866-636-0355 TTY: 711

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Community Health Options at (855)-624-6463. You may also contact the Maine Bureau of Insurance at (800)-300-5000 or (in-state) (207)-624-8475. You may also visit www.maine.gov/pfr/insurance.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Maine Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Maine Marketplace.

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## **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$8,000 |
|---|---------|
| ■ Specialist copayment                        | \$80    |
| ■ Hospital (facility) coinsurance             | 50%     |
| ■ Other <u>coinsurance</u>                    | 50%     |

### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

**Total Example Cost** 

The total Peg would pay is

| lr | In this example, Peg would pay: |         |  |  |  |
|----|---------------------------------|---------|--|--|--|
|    | Cost Sharing                    |         |  |  |  |
|    | Deductibles                     | \$8,000 |  |  |  |
|    | Copayments                      | \$0     |  |  |  |
|    | Coinsurance                     | \$1,200 |  |  |  |
|    | What isn't covered              |         |  |  |  |
|    | Limits or exclusions            | \$0     |  |  |  |

\$12,687

\$9,200

# **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$8,000 |
|---|---------|
| ■ Specialist copayment                        | \$80    |
| ■ Hospital (facility) coinsurance             | 50%     |
| ■ Other <u>coinsurance</u>                    | 50%     |

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

<u>Diagnostic tests</u> (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

| <b>Total Example Cost</b> | \$5,600 |
|---------------------------|---------|
|                           |         |

## In this example, Joe would pay:

| Cost Sharing               |       |  |  |
|----------------------------|-------|--|--|
| Deductibles                | \$437 |  |  |
| Copayments                 | \$494 |  |  |
| Coinsurance                | \$0   |  |  |
| What isn't covered         |       |  |  |
| Limits or exclusions       | \$0   |  |  |
| The total Joe would pay is | \$931 |  |  |

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$8,000 |
|---|---------|
| ■ Specialist copayment                        | \$80    |
| ■ Hospital (facility) coinsurance             | 50%     |
| ■ Other <u>coinsurance</u>                    | 50%     |

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic tests (x-ray)

<u>Durable medical equipment</u> (crutches)
Rehabilitation services (physical therapy)

| Total Example Cost | \$2.800 |
|--------------------|---------|

## In this example, Mia would pay:

| Cost Sharing               |         |
|----------------------------|---------|
| Deductibles                | \$2,436 |
| Copayments                 | \$245   |
| Coinsurance                | \$0     |
| What isn't covered         |         |
| Limits or exclusions       | \$0     |
| The total Mia would pay is | \$2,681 |